Hiring an artificial turf installer? Ask these questions first.

Use this list to compare companies on the same basis. This is a directory, not a lead broker: we never sell your contact details. Take this list with you when you request quotes.

1. **[ ] What exactly is included: product type and pile height, infill type, base preparation and depth, edging, drainage, and warranty terms?**
   Ask for the exact scope in writing before comparing prices: two quotes only compare if they cover the same work.
2. **[ ] What base and drainage system do you build, and how do you handle pet areas and odor control?**
   Ask about the base, the drainage rate and the pet system, and whether odor control is included.
3. **[ ] Which product do you recommend for my use (family yard, dogs, putting green, playground) and why?**
   The product changes with the use: ask why that product and not another.
4. **[ ] Who does the work - your own crew or subcontractors - what is the timeline, and what disruption should I expect?**
   Ask who comes to your home, how long the job takes, and what disruption to expect.
5. **[ ] What does the warranty cover, product versus labor, for how long, does it transfer to a new owner, and what maintenance does it require?**
   A warranty is only worth what it covers. Ask what it covers, for how long, whether it transfers, and what maintenance it requires.
6. **[ ] Is the price a firm written quote for this exact scope, and what would change it?**
   Ask for the price, the scope and the conditions that would change it in writing before work starts.